iOS: Setting up Exchange ActiveSync

Summary

This article explains how to setup an Exchange ActiveSync account on your iPhone, iPad or iPod touch. Contact your Exchange Server administrator if you are unsure of any of the required information.

Products Affected iPad,

iPhone, iPod touch

Follow these steps to setup your Exchange ActiveSync account your iOS device:

- 1. Tap Settings > Mail, Contacts, Calendars > Add Account > Microsoft Exchange.
- 2. Enter the information in the fields below, then hit Next:
- 3. Email: youremailaddress@yourdomain.com
- 4. Domain: cybersharks0
- 5. Username: your email address 6. Password: Your email password



- 7. Your iOS device will now try to locate your Exchange Server. If necessary, you will need to enter your front-end Exchange Server's complete address in the Server field.
 - 1. Server: e1.cybersharks.com



8. Choose which content you would like to synchronize: Mail, Contacts, and Calendars. Tap Save when finished.



Note: To modify your exchange settings, Tap Settings > Mail, Contacts, Calendars, select your Exchange account, and tap Account Info.

Additional Information

For additional Exchange resources, please visit the iPhone Enterprise Support Page or Exchange ActiveSync and iOS Devices in the Apple Help Library.

Important: Information about products not manufactured by Apple is provided for information purposes only and does not constitute Apple's recommendation or endorsement. Please contact the vendor for additional information.